



FREQUENTLY ASKED QUESTIONS

What are the opening hours of Thalito?

The Thalito is open from 7.30 a.m. to 6.30 p.m. In the morning, the children can be brought in until 9.00 a.m. and in the evening, pick-up time begins at 4.30 p.m. It is important for us to know the needs of families; we therefore ask you to contact us if you have a different need.

Do you have company holidays and if yes when?

In the period between Christmas and New Year (24.12 - 02.01.) the Thalito will be closed due to the company holidays. There are no other closing times during the year.

From where is the food for Thalito delivered?

The food for the main meal at lunchtime is prepared fresh daily by our cook from the in-house café. We attach great importance to providing a varied and balanced meal for the children. Whenever possible, we use organic ingredients. The snacks and baby food are freshly prepared by us. If necessary, we also offer mothers the possibility to breastfeed their babies.

How much time do you spend outside every day?

Our aim is to satisfy the children's urge to explore and move. We therefore spend as much time as possible outside, at least 1 time per day of sufficient length.

Are excursions with the children planned?

We like to make use of the various surrounding possibilities such as the Traumgarten, Park im Grüene or the forest. From time to time, excursions to museums and other localities are planned. Parents are always informed in advance about larger excursions.

What languages are spoken with the children?

We have two age-mixed groups at Thalito. Our group Nano is bilingually (Spanish and German), our group Luna is an absolute German-speaking group. Inter-group activities are also regularly planned to encourage contact between children of the same age.

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What is included in the monthly rate?

This includes Lillydoo diapers, all meals (incl. baby food), all care products such as toothbrush, toothpaste, creams for the nappy area, sun cream.

To be brought by the parents: milk powder and bottles, changing clothes, water bottle, slippers.

How many days per week are the minimum at Thalito?

Usually, it takes 2 full days to sufficiently integrate the child in our Thalito. It is also important for us to know the parents' wishes and to adapt the offer if necessary. Our day care management will be happy to talk to you personally about this.

How many places do the groups have and what is the age of the children?

We have 16 approved places per group which can be filled. Children under 18 months are charged 1 ½ places. We accept children from 3 months until they enter kindergarten.

What is the focus of the care work?

- a family structure in the mixed-age groups
- Inter-group cooperation and age-specific support
- a motivated team with regularly further education
- Bilingualism in the care structure (with a Spanish - German group)
- Co-construction: the learning process between child and caregivers are designed together. The focus of the learning work is on the child's discovery and research as well as on the discovery of art.
- Above-average employment conditions for the childcare staff as well as constructive cooperation in the team for a pleasant working atmosphere to be able to guarantee stable relationships between child and caregiver.
- a beautiful and private park area with a large meadow for the children of Thalito and plenty of space in the group rooms for development.

Are insights into the pedagogical concept provided?

The pedagogical concept can be requested and reviewed in the café over a cup of coffee or tea.



What are the possibilities in terms of co-working opportunities in the park?

We welcome all parents who take advantage of the innovative and unique concept of coworking and childcare with us. Parents who have their child looked after at Thalito receive a 50% discount on the rates for the flexible coworking spaces.

Sufficient meeting rooms are available in the villa for calls, which can be shared free of charge at any time.

How do the Thalito staff maintain parental work and what is the flow of information like?

Working in partnership with the parents is very important to us. The daily conversations are rather short. At any time, parents may request a discussion with the group leader to get more information about the daily routine and socialization of their child in the group.

Our communication channels are:

- Door-to-door conversations (these are rather short)
- Admission conversation (before settling in)
- During the settling-in period, we are happy to take time for exchanges with the parents to create an optimal basis of trust.
- Review interview (about three months after settling in)
- Development discussion (1 time per year)
- Exit conversation

How are insights into the daily care routine provided?

We create an individual portfolio for each child, which can be viewed by the parents as well as the child at any time. In addition, the settling-in period offers a good insight into the daily routine and the processes of the respective group. During the settling-in period, photos are taken in various everyday situations on request and sent to you. In addition, there are regular parent meetings with the group leader as well as parent evenings. In the meantime, our newsletter will also keep you up to date on everything important. We also work with the app Family, which serves as a communication channel between staff and parents and provides an insight into the child's day.

If you have any questions or suggestions, please do not hesitate to contact us.